

ABOUT YOUR STUDENT VENTRA CARD

WELCOME, STUDENT!

Your new Student Ventra Card lets you ride CTA buses and 'L' trains at the Student Reduced Fare for trips to and from regular classes at an elementary or high school.

This special fare is available Monday through Friday from 5:30 a.m. to 8:30 p.m. on school days while school is in session.

USING YOUR CARD

Your Card lets you pay for rides on CTA with money stored in a Ventra Transit Account. You can load money at Ventra Vending Machines or at more than 1,300 retailers around town (including currency exchanges, drug stores and other shops in your neighborhood). Or, if your Card is registered, even online or by phone with a credit card or bank account.

Fare and transfers are automatically deducted as you ride with Ventra. Simply touch your Card to the yellow target on the Ventra Card Reader when you enter a bus, or on the top of 'L' station turnstiles.

If you ride outside of the hours when you can get the Student Reduced Fare, your Card will still work — but **regular fares** will be deducted instead.

If you only take one bus to school and your Card has insufficient fare, you can pay instead using exact change to get the Student Reduced Fare by tapping your Ventra Student Card when you board. This confirms your special fare (transfers are not available if you pay this way).



RIDING OUTSIDE OF STUDENT REDUCED FARE HOURS (OR WHEN YOU'RE NOT IN SCHOOL)

If you use your Card to ride outside of regular Student Reduced Fare hours, a full fare will be deducted.

If you are 7–11 years of age and your Card is registered by your parent or guardian, a regular Reduced Fare will be deducted instead (otherwise, you'll need to ask a CTA employee for help getting a Reduced Fare when you ride).

QUICK FARE CHART

Fare Type	Student Reduced Fare 5:30 a.m.–8:30 p.m. on school days	Reduced Fare at all other times for children 7–11 yrs. old	Full Fare at all other times for students 12–20 yrs. old
"L" train fare	\$0.75	\$1.10	\$2.25
Bus fare	\$0.75	\$1.00	\$2.00
Transfer (up to 2 additional rides within 2 hours)	\$0.15	\$0.15	\$0.25

GET YOUR CARD REGISTERED WITH VENTRA

Your parent/guardian can register your Card and will get important updates sent to their registered email address about student fares. If your Card is lost, stolen or damaged, remaining transit value is protected and can be transferred to a new Card.

Your parent/guardian will also be able to manage your account online, including loading value with a credit card or bank account, or even set up autoloading so value is loaded whenever it's low.

Registration is quick and easy online at [ventrachicago.com](https://www.ventrachicago.com) or by calling **1.877.NOW.VENTRA**.

IF YOUR CARD IS LOST, STOLEN OR DAMAGED

You'll need to buy another Card to continue riding with the Student Reduced Fare if your Card is lost, stolen or damaged.

- **If your school issues Cards directly**, you can get a new Card from your school. If the old Card was registered, your parent or guardian can call **1.877.NOW.VENTRA** to have your balance transferred to your new Card.
- **If your school does not issue Cards**, use the New/Replacement Ventra Student Card order form at transitchicago.com/students to order a new one. If the old Card was registered, there's a place on the form to request a balance transfer.

For a list of schools that issue Ventra Cards, visit transitchicago.com/students.

DON'T THROW YOUR CARD AWAY WHEN SCHOOL ENDS

Once the school year is up, don't throw your Card away. You can keep riding at regular fares with your card. When you're back in school, you can get student fare privileges put back on your Card:

- **If your school issues cards directly**, you can ask them to renew student fare on your existing Card when the new school term begins.
- **If your school does not issue Cards**, your parent/guardian can request student fare be renewed by sending in the Student Riding Privileges Renewal Form at transitchicago.com/students.

GETTING HELP

Visit transitchicago.com/students for more information about the Ventra Student Card program or call **1.877.NOW.VENTRA**.